

December 8, 2020

**BY ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities  
During the COVID-19 Emergency  
Response to PUC's Weekly Data Request**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,



Raquel J. Webster

Enclosure

cc: Docket 5022 Service List  
Jon Hagopian, Esq.  
John Bell, Division  
Linda George, Division

---

<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - Arrears 30 Days - 60 Days
  - Arrears 60 Days – 90 Days
  - Arrears 90 Days >
  
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - Residential
  - Residential Low-Income
  - Small Commercial and Industrial (“C&I”)
  - Medium C&I
  - Large C&I
  
- Historic Comparisons -12 Months’ Historic Data
  - Variance in dollars
  - Variance percentage

Response:

Per the PUC’s request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

	2019												2020												2019 / 2020 Variance (Percent Change)												2019 / 2020 Variance (Amount Change)																									
	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	12/5/2020	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec										
# of Customers	402,435	402,660	403,309	402,277	402,402	402,377	402,999	403,444	404,678	406,006	405,968	406,641	407,455	408,445	408,444	408,307	408,072	408,305	408,538	411,519	412,775	412,321	1.4%	1.4%	1.3%	1.0%	1.0%	1.4%	1.7%	1.6%	2.0%	2.0%	5,017	5,787	5,836	6,240	5,670	6,768	6,780	6,339	6,071	6,139	1.2%	1.4%	1.3%	1.5%	1.3%	1.6%	1.6%	1.4%	1.3%	1.3%	4,582	7,521	7,542	8,306	7,700	8,848	8,850	8,339	8,071	8,139
Residential	337,971	337,323	337,314	336,641	337,077	337,200	337,731	338,598	339,949	340,968	341,000	341,811	343,000	344,444	344,444	344,111	343,777	344,000	344,222	347,777	349,000	348,555	0.8%	0.8%	0.8%	0.7%	0.7%	0.8%	0.9%	0.9%	1.1%	1.1%	6,024	6,457	6,523	6,877	6,346	7,467	7,467	7,024	6,757	6,825	1.8%	1.8%	1.8%	1.7%	1.7%	1.8%	1.8%	1.6%	1.5%	1.5%	5,402	5,884	5,950	6,304	5,773	6,894	6,894	6,451	6,184	6,252
Low Income Residential	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	30,730	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0
Small C&I	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0
Medium C&I	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0
Large C&I	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	1,047	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0	0	0	0	0	0	0	0	0	0
Total	406,255	406,525	406,306	406,167	406,535	406,764	407,377	407,999	409,574	410,233	410,233	410,888	412,888	413,888	413,888	413,777	413,555	413,777	414,000	417,555	418,777	418,321	1.4%	1.4%	1.3%	1.0%	1.0%	1.4%	1.7%	1.6%	2.0%	2.0%	5,017	5,787	5,836	6,240	5,670	6,768	6,780	6,339	6,071	6,139	1.2%	1.4%	1.3%	1.5%	1.3%	1.6%	1.6%	1.4%	1.3%	1.3%	4,582	7,521	7,542	8,306	7,700	8,848	8,850	8,339	8,071	8,139

## ELECTRIC

Footnotes (if necessary)

(1) Summed on billing month rather than calendar month.

(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Main data table with columns for months (Mar-Dec) and rows for various categories like Customers, Residential, Commercial, Industrial, etc. Includes sub-sections for '2019', '2020', and '2019 / 2020 Variance'.

## GAS

Footnotes (if necessary)

[1] Summed on billing month rather than calendar month.

[2] Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

