

December 8, 2020

## BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid, I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company d/b/a National Grid RIPUC Docket No. 5022 COVID -19 Emergency Responses to Commission's Recurring Weekly Data Requests Issued June 4, 2020

## **PUC 1-1**

## Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - o Arrears 30 Days 60 Days
  - o Arrears 60 Days 90 Days
  - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - o Residential
  - o Residential Low-Income
  - o Small Commercial and Industrial ("C&I")
  - o Medium C&I
  - o Large C&I
- Historic Comparisons -12 Months' Historic Data
  - Variance in dollars
  - Variance percentage

## Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

**ELECTRIC** ELECTRIC 12/5/2020 Total

# of Customers w/ Arrears
Residential
Low Income Residential
Small C&L
Medium C&L
Large C&L
Total

# Arrears 30-60
Residential Low Income Residential
Small C&I
Medium C&I
Large C&I
Total rrears 60-90

Footnotes (if necessary)
(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

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 Jompany:
 Narragansett Electric Company (Electric Business)

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 12/5/2020

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				<del></del>				2019													2020						/s /aaaa					2019 / 2020 \	/ariance (Percent C	hange)				<b>.</b>				2019 /	2020 Variance (	(Amount Chan	nge)			
# of Customers		Mar	Apr	May	Jur	+ -	July ,	Aug	Sep	Oct	Nov	Dec	Jan	ren		Mar	Apr	May	Jun		Jul .	Aug	sep	Oct	No	10v 12	2/5/2020	Mar	Apr	мау	Jun	Jul	Aug	sep	Oct	Nov	Dec	Mar	Apr	- M	lay Ju	un	Jul -	Aug	Sep	Oct	Nov	Dec
Low Income Residential Small C&I	: = <b> </b> =	20,348	20,3	33 2	0,344	20,299	20,268	20,257	20,248	20,320	20,456	20,5	31 20,	,537 2	20,563	20,575	20,581	1 226,	087	21,079	21,495	21,133	225,7	254 2	0,440	20,148	20,097	1.1%	1.2%	3.	.7%	3.8%	6.1% 4	.7%	5.0%	0.6%		= ==	227	248	743	780	1,227	876	1,006	120		ュニニゴ
Medium C&I	: = <b> </b>	5,102	5,1	04	5,100	5,101	5,102	5,102	5,115	5,124	5,151	5,1	59 5,	,170	5,182	5,179	5,189	9T = 19,	190	5,188	5,186	5,084	5,0	068	5,071	5,076	5,076	1.5%	1.7%		8%	1.7%	1.6% -0	.4%	0.9%	1.0%		===	77	85	90	87	84T	(18)	) (47	(53)		ュニニゴ
Total	<u></u>	267,573	267,4	57 26	7,088 - 2	769 56,773	769 266,620	266,682	769 266,996	267,532	269,543	270,9	31 52 – 270,	782 ,855 27	783 71,581	272,064	272,734	1 272,	781 485 2	779	271,937	781 271,908	7 271,9	948 27	2,219 = -	788 272,846	788 272,816	1.7%	2.0%	+1.	.0%	2.0%	2.0% 1 2.0% 2	.0%	1.9%	1.9%	- +		4,491	5,267	5,397	5,448	5,317	5,226	4,952	4,687	<b>⊢</b> – – ·	<u>+</u>
# of Customers w/ Arrears  Residential  Low Income Residential  Small C&I	: =  =	39,582	43,1	64 4	0,708	39,047	40,653	39,147	38,855	38,524	43,264	41,4	2443,	,218 4	19,120	52,486	54,860	<u> </u>	102	53,033	48,594	49,234	49,6	624 4	9,491	50,683	50,206	32.6%	27.1%	<u> </u>	3.0%	35.8%	19.5% 25	.8%2	7.7% 21	8.5%			2,904 1	11,696	11,394	13,986	7,941	10,087	10,769	10,967	<u> </u>	
Low Income Residential Small C&I	: = E	9,251 2,620	9,5	17	3,320	6,961 2,426	6,591 2,650	6,512 2,521	6,705 2,616	6,886 2,439	7,428 3,243		35 8,	,814 ,759	6,975 3,318	6,890 3,990	7,050 4,922	2 6,	956	6,989 3,758	7 <u>,134</u> 3 <u>,3</u> 47	7,163 3,293	6,9 3,1	952 125	6,584 3,083	6,728 3,376	6,993 3,433	32.6% -25.5% 52.3% 48.4%	-25.9% 40.1%	-18. 31.	.7%	0.4% 54.9%	8.2% 10 26.3% 30	.6% 1	9.5% 20	6.4%			2, <u>361)</u> (3 1,370	1,409	(1,51 <u>9)</u> 953	1,332	543 697	651 772	247 509	644	<u>-</u> :	ᆂᆖᆜ
Medium C&I Large C&I	: = <b>E</b>	603 84	8	28	707 101	561 74	2,650 613 87 50,594	566 73	598 92	589 73	779 116	- 7 1	13	653 108	750 98	895 131	1,225	5 <u>'</u>	828 105	876 135	834 191	662 112	<u>'</u> = = '	99	713 103	758 125	879 189	48.4% 56.0%	39.0% 33.6%	17.	1.1% 5 1.0% 8	56.1% 82.4% 1	36.1% 17 19.5% 53	.4%	6.0% 2: 7.6% 4:	1.1%		===	292 47 2, <u>25</u> 2 1	344 43	121 4	315 61	221 104	96 39	36	124	===:	ᆲᆵᆵ
# Arrears 30-60	· – 🛌	52,140	57,2	035	707 101 2,839	19,069	50,594	48,819	48,866	48,511	54,830	53,3	58 <u>55,</u>	,552 6	50,261	64,392	68,228	T _ 63,	792	54,791	60,100 	60,464	60,4	4345	9,974	61,670	61,700	23.5%	19.3%	T	.7% 3	32.0%	18.8% 23	.9%2	3.7% 2	3.6%	-	1	2,252 1	11,025	10,953	15,722	9,506	11,645	11,568	11,463		J
Residential  Low Income Residential	-	20,231 1,938	21,2 1,8	57	1,391	1,017	1,011	14,859 857	15,001 1,027	15,380	19,596 1,345	18,1	58 18,	,846 2 ,012	1,485	22,971 1,235	19,538 1,161	+ 15,	533 999	17,519 1,023	13,165 757	14,264 840	15,3	363 887	5,946 853	16,560 949	16,608	13.5% -36.3%	-7.8% -37.5%	-8. -28.	1.3%	0.6%	21.0% -4 25.1% -2	.0% -1	3.6%	3.7%	<del>-</del> <del>-</del> <del>-</del> -		2,740 (	(696)	(1,414)	3,063	(3,507)	(595) (17)	) 362 ) (140	566 (245)	F = = ∶	<del>-</del>
Small C&I Medium C&I	-	1,625 358		41	1,548 381	1,188 <u> </u>	1,550 353	1,372	1,479 <u>1</u>	1,319 341	2,190 554	2,1	04 <u>1,</u>	,565 <u> </u> 396	2,224 518	2,444	2,311 682	1 _ 1,	471 357	1,599 456	1,307 402	1,421 289	1,3	377	1,566	1,824   437	1,905 570	50.4%	-6.4% 6.4%	55. 6 -6.	3.3%	34.6% - 48.1%	15.7% 3 13.9% -9	.6% -1	6.9% 1	8.7% 3.5%		= ==	819 217	(157 <u>) </u> 41	(77)	148	(243) 49	49 (29)	(102	247		
Medium C&I Large C&I Total	-	53 24,205	26,2	91 59 2	52	50 1 <b>7,019</b>	19,634	17,447	58 17,930	48 18,186	23,773	22,4	31 37 22,	75 ,894 2	61	86 27,311	100 23,792	2 18,	43	70 20,667	113 15,744	47 16,861	17,9	324 48 999 11	56 8,842	77 19,847	137 20,428	62.3% 12.8%	-1.0% -9.4%	-17. -9.	.3% 4 .4% 2	40.0% 1 21.4% -	35.4% 14 19.8% -3	.6% -1	7.2% 10	6.7% 3.6%	:	=   = =	217 33 3,106	(2,477)	(9)	3,648	(3,890)	(586)	( <u>10</u>	8 656	===	후드드리
# Arrears 60-90 Residential	==	7 789	9 1	73	340	7 505 1	5.875	6.064	5 643	5.745	6 514	62	70 7	559	8 883	11 346	12.508	± = =	899	7.819	7 128	5 334	5.4	472	5.025	5.663	5.437	45.7%	36.4%	6	0%	4.2%	21 3% -12	0%	3.0%1 -1	2.5%			3 557	3 3351	559	314	1,253	(730)	1 (171	(720)		#===
Low Income Residential	:	1,682		90	1,281	957	700	542	507	625	744	8	12 1	,217	1,065	1,149	988	<u> </u>	903	789	643	522	= = = = = = = = = = = = = = = = = = = =	489	439	493	537	-31.7%	-33.7%	-29.	.5%1	17.6%	-8.1% -3 0.4% -35	.7%	3.6% -2!	9.8%	: = = =	= ==	(533)	947	(378)	(168)	(57)	(20)	(18	3) (186)	:	‡===
Medium C&I	: =   <del>-</del>	152	= = 1	18	212	114	118	120	110	106	93	1	13	138	136	208	341	<u> </u>	188	135	131	99	i = = 1	71	96	114	96	36.8%	189.0%	= 11	.3% 1	18.4%	11.0% -17	.5% -3	5.5%	9.4%	= = =	===	56	223	(24)	21	13	(21)	(39	(10)	==:	キニニゴ
Total	:	10,298	11,4	02 1	1,805	9,143	7,218	7,294	6,827	7,032	7,842	7,8	31 9,	,591 1	10,795	13,728	15,441	í <u> </u>	808	9,305	8 <u>,4</u> 38	6,338		427	5,976	6,753	6,537	33.3%	35.4%		.0%	1.8%	16.9% -13	.1%	5.9% -1	5.0%	I		3,430	4,039	_ 3 _	162	1,220	(956)	) (400	))  (1 <u>,05</u> 6)		ュニニゴ
Residential	: = =	11,562	12,7	89 1	1,421	17,086	18,106	18,224	18,211	17,399	17,154	16,9	96 16,	,813 1	16,313	18,169	22,814	4 26,	670	27,695	28,301	29,636	28,7	789 2	8,520	28,460	28,161	57.1%	78.4%	84.	.9% 6	62.1%	56.3% 62	.6% 5	8.1% 6	3.9%			6,607 1	10,025	12,249	10,609	10,195	11,412	10,578	11,121		エニニコ
Small C&I	:	337	4	37	518	682	599	594	585	572	572	<del>4</del>	90 - 3	532	409	552	1,056	+ = 1	687	1,620	1,537	1,513		363	1,116	1,086	1,080	63.8%	141.6%	225.	.7% 13	137.5% 1	56.6% 154	.7% 13	3.0%	5.1%			215	619	1,169	938	938+	919	778	544	<u>_</u> :	# = = =
Large C&I	: = <b> </b> =	14	: = =¹	14 2	14	139	15	19	123	17	132	<del>-</del>	16	18	11 _	14		<sup>2</sup> ⊥	42	42	45	41		41	32	31	33	0.0%	57.1%	200.	1.0% 22	223.1% 2	12.0% 114 00.0% 115	.8% 11	4.3% Si	8.2%		====	0 5.716	8 8	28	29	30	22	22	215		+ = = 크
\$ Arrears 30-60		17,637	19,5	32 2	0,715	22,907	23,742	24,078	24,109	23,293	23,215	23,0	10 23,	,067 2	21,254	23,353	28,995	33,	581	34,819	35,918	37,265	36,0	008 3	5,156	35,070	34,/35	32.4%	46.4%	62.	.1%  5	52.0%	51.3% 54	.8%1 4	9.4% 5	0.9%1			5,/16	9,463	12,866	11,912	12,176	13,18/	11,899	11,863		4
	:	\$1,735,646	\$1,708,6	\$5,19 \$1,15	53,0 0,703 \$6	00,477	2,539,827 \$1 \$438,602	\$303,780	\$289,911	\$309,782	\$473,187	\$2,963,2 \$638,1	\$5,066, \$1,082,	,087 \$7,51 ,245 \$1,06 ,861 \$71	57,624	\$999,450	\$880,753	\$6,228, 31 \$742,	287 \$5,4 287 \$6	52,920   \$	\$329,931	\$2,104,214	\$2,052,5	223 - \$2,18 403 - \$28	9,064 \$2,	\$274,495	\$379,109	11.1%	-0.7% -48.5%	19.	.5%7	10.4%	-3.0% 18 24.8% -12	.7%2	3.6%	6.7%	ill	\$80	6,197) (82	27,884)	1,U35,U72 2, (408,416)	62,443	(127,337)	330,910 (38,722)	360,294 ) (39,508	517,420 (20,718)		ュニニヺ
Low income Residential Small C&I Medium C&I Large C&I	: = <b> </b>	\$876,450	\$838,8	71 \$60	3,277 \$3	73,745	\$200,856	\$230,159	\$222,365	\$272,219	\$203,832 \$377,976	\$277,2 \$471,5	\$472, 39 \$509,	,661 \$71 ,908 \$71	16,930	\$819,108	\$1,109,718	\$594, 5 \$653,	197 \$5	77,265	\$353,440	\$181,741	\$176,4	523 52,16 403   \$28 435 \$18 501 \$30 496 \$19 358 \$3,15	7,189 \$	\$331,907	\$485,528	26.3%	32.3% 26.3%	25.	.4% 5	54.5%	0.5% 23 5.6% 12	.8% 2	0.1% 2 6.1% 1	2.8%		\$19°	7,094 27 (7,341) 24	245,075	44,920	203,520	18,729	34,258 29,349	198 58,136	39,752 34,970		ュニニゴ
Total					1,808 - \$1,808	95,039 87,592 \$3	\$334,711 \$284,632 3,798,627 \$2	\$197,461 2,652,187	\$2,642,464	\$150,272 <b>\$2,542,395</b>	\$265,207 <b>\$3,617,659</b>	\$351,7 \$4,702,0	\$530, 4 \$7,661,	,686 \$65 ,787 \$10,67	76,269 \$1	\$961,457 11,728,799	\$1,040,094 \$11,765,040	\$488,	386 \$7,6	55,473 - \$	\$858,406 4,155,758	\$381,387 <b>\$3,191,908</b>	\$324,4 \$3,084,3	496 S19 358 S3,15	5,456 \$3,	>341,397 8,562,965	\$1,106,846 \$5,073,129	- 130.0% 6.8%	48.5% -0.2%	+ <sup>2</sup> .	.9%	70.6%	93 9.4% 9.4% 9.4%	.4%1	4.0% 2	4.1%	+ = =	\$54 \$74	(52 (\$2		(10,886) \$782,578 \$3,					41,638 \$613,061	===	+ = = ᅴ
S Arrears 60-90 Residential	:	\$2,996,408	\$3,711,9	76 \$3,96	5,360 \$2,8	81,559 \$1	1,910,007 \$	1,357,194	\$1,016,668	\$986,993	\$998,225	\$1,090,9	72 \$1,989,	,320 \$3,28	36,198 \$	54,422,873	\$5,282,406	5 \$4,912,	495 \$4,2	92,420 \$	3,300,500	\$1,767,416	\$1,436,1	172 \$1,27 585 \$19 639 \$8 885 \$13	7,505 \$1,4	,460,091	\$1,470,185	47.6%	42.3%	23.	.9% 4	49.0%	72.8% 30	.2% 4	1.3% 21	9.4%		\$1,42	6,465 1,57	570,430	947,135 1, (530,954)	1,410,861	1,390,493	410,222	419,504	290,512		
Residential Low Income Residential Small C&I	: <u>-</u> F	\$2,996,408 \$1,266,857 \$159,921	\$1,451,7 \$231,1	73 \$1,27 59 \$27	4,148 \$8: 5,574 \$1	11,629 55,024	\$496,825 \$95,669	\$333,540 \$80,999	\$256,252 \$57,463	\$248,650 \$88,765	\$284,052 \$62,896	\$363,6 \$60,6	\$603, 99 \$267,	,425 \$77 ,240 \$17	79,664 71,503	\$883,399 \$283,598	\$858,778 \$583,521	\$743, 1 \$471,	194 \$6 388 \$3	83,824 28,360	\$573,541 \$222,384	\$314,381 \$118,846	\$226,5	585 \$19 639 \$8	2,925 \$	\$256,985 \$95,855	\$254,695 \$95,649	-30.3% 77.3%	-40.8% 152.4%	-41. 70.	7% -1 1.4% 9	-15.7% 99 <u>.0</u> % 1	15.4% -5 32.5% 46	.7% -1	1.6% -2 3.0% -	2.4% 6.1%		(\$38 \$12	(59) (3,676 35)	92,995) 352,352	(530,954) 194,814	(127,805) 163,336	76,716 126,715	(19,159) 37,847	(29,667 36,176	(55,725) (5,455)	는 를 = :	+ = = 디
Large C&I					3,222 \$1: 7,770 \$1	81,331 00,384	\$134,409 \$122,770	\$125,802 \$93,987	\$90,413 \$123,554	\$98,267 \$72,373	\$112,749 \$70,317	\$140,3 \$71,9	15 \$147, 52 \$167,	,375 \$16 ,860 \$17	70,875	\$260,105 \$214,437	\$492,772 \$481,786	\$430, 5 \$282,	998 \$3 599 \$2	39,682 79,187	\$267,272 \$463,753	\$147,788 \$209,707	\$128,8	885 \$13 812 \$9	4,232 \$	\$139,030 \$94,995	\$130,806 \$109,481	51.7% 108.6%	89.0% 200.9%	35.	.4% 8 .7% 17	87.3% 178.1% 2	98.9% 17 77.7% 123	.5% 4	2.6% 31 1.8% 21	6.6% 8.1%	- <del>-</del>	\$81	8,633 23 1,615 32	232,018 321,664	194,814 112,776 (65,171) \$658,600 \$1,	158,351 178,803	132,863 340,983	21,986 115,720	38,472 2,258	35,965 3 20,329	<u>;</u>	÷ = = =1
Total \$ Arrears 90>		\$4,697,481	\$5,815,7	\$6,18	2,074 \$4,1	39,926 \$2	\$122,770 2,759,681 \$1	1,991,521	\$1,544,350	\$1,495,048	\$1,528,239	\$1,727,5	59 <u>\$3,</u> 17 <u>5,</u>	,219 \$4,57	72,899 \$	6,064,412	\$7,699,263	\$6,840,	674 \$5,9	23,473 \$	4,827,450	\$2,558,138	\$2,011,0	093 \$1,78	0,674 \$2,0	,046,956	\$2,060,816	29.1%	32.4%	10.	.7%4	43.1%	74.9% 28	.5%3	0.2% 19	9.1%	<u> </u>	\$1,360	.1,615 32 .6,932 \$1,88	883,469	\$658,600 \$1,	1,783,547	\$2,067 <u>,7</u> 69	\$566,617	\$466,743	\$285,626		
Total	: = F	\$6,813,963 \$4,307,125	\$7,830,9 \$4,916.3	\$9,00 70 \$5,00	3,338 \$10,69 7,154 \$4,69	99,689 \$11 51,797 \$4	1,504,375 \$11 4,600,913 \$4	1,636,276	\$11,446,613	\$11,010,707 \$4,840,767	\$10,909,682	\$10,846,9 \$4,882.7	\$10,882, 10 \$5,037	,050 \$11,23 ,721 \$4,23	36,484 \$1 36,607 \$	12,570,628 54,472,983	\$15,268,224	4 \$17,994, 5 \$5,175.	982 \$19,7 773 \$5.5	33,248 \$2 07,805 \$	1,409,223 6,169,330	\$22,773,142 \$6,323,099	\$22,454,0	090 \$22,36 572 \$5,60	0,591 \$22, 4,617 \$5.	2,382,499 \$ 5,495,450	\$22,325,026 \$5,483,418	108.6% 29.1% 84.5% 3.9%	95.0% 0.6%	99.	.9% 8	84 <u>.4</u> % 18.4%	86.1% 95 34.1% 31	.7% 9 .8% 2	6.2% 10 4.1% 1	3.1%	===	\$5,756 \$16	6,665 7,43 5,858 3	437,307 8	3,991,644 9,	9,033,559	9,904,848 1,568,417	11,136,866 1,527,149	11,007,477 1,168,885	7 11,349,884 763,850	===	<del>-</del> = = = =
Small C&I  Medium C&I		\$145 300 1	\$181.6	52 1 524	1835 \$20	33.428	\$306.768	\$279,812	\$276,551 \$610.653	\$267,417	\$283,727	\$263,4	15 \$261, 95 \$669	,213   \$39 ,443   \$63 ,060   \$16 ,486   \$16,66	99,245	\$454,513	\$643,728	S1 047	818 \$1,0	57,184   \$	1,158,516	\$1,193,228 \$1,006,746 \$758,338 \$32,054,553	\$943,7	742   \$76	3 00E C	¢726 600	\$700 EOC	212.8%	254.4% 68 3%	291.	.1% 26	263.7% 2	77.7% 326 79.7% 71	.4% 24	1.3% 183	5.3%		\$30	19,213 46	462,076 <u></u> 353,709	703,984 503,980 207,975 50,576,202 \$11,	773,756 580,083	851,748 477.464	913,416				耳드드리
Large C&I	- F.	\$71,090 \$11,817.510	\$89,2	37 \$11 30 \$14.91	3,665 \$5 3,175 \$1 1,166 \$16,3	13,044	\$128,489 7,139,270 \$1	\$159,650 7,459.535	\$169,949 T	\$199,764	\$283,727 \$618,104 \$236,552 \$16,957,874	\$248,8	10 \$246, 15 \$17.096	,060 \$16 ,486 \$16.66	54,654 56,992 \$1	\$149,340	\$249,777	7 \$326, 7 \$25.490	150 \$4 368 \$27 8	14,869	\$575 <u>,7</u> 77 0,389.034	\$758,338	\$771,6	360 \$76 637 \$70 402 \$30,19	3,398 \$1 2,289 \$30	\$620,914	\$638,620	110.1% 55.1%	179.9% 62.4%	176.	.0% 26	267.0% 3 70.7%	48.1% 375 77.3% 82	.0% 35	4.0% 25: 9.3% 79	2.1%	: I = =	\$71	8,250 16 4,221 \$8,44	160,540 443,657 \$10	207,975	301,825 1,545,232	447,288 T	598,688 \$14,595.018	601,688 \$13,758,948	503,634	===:	그 그 그
\$ Total Arrears  Residential	- F	\$17.011.230	\$19 152 9	77   \$18.16	2 292 \$16.6	58 703   \$15	5 954 210   \$14	4 766 774	\$14.155.510	\$13,661,239	\$14 205 364	\$14.901.2	517 937	458   \$22.04	11 992 52	24 997 127	\$28 109 360	529 136	143 529 4	33 112   \$2	7 122 213	\$26 644 772	\$25,942.7	785   \$25.81	9.054 \$26	251 294   \$	26 638 498	46.9%	46.8%	60	4%	76.7%	70.0%1 80	4% 8	3 3%1 8	9.0%		57.98	5 897 8 95	956.4531 10	1973.851	774 409	11 168 003	11 877 998	11 787 275	12 157 815		#=== <b>=</b>
Residential Low Income Residential Small C&I Medium C&I Large C&I	:	\$7,309,628	\$8,076,7	57,43	2,005 \$6,0	63,902 \$5	5,536,340 \$5	5,433,270	\$5,396,850	\$5,399,200	\$5,667,046	\$5,884,5	317,337,	,390 \$6,08	33,895 \$	6,355,832	\$6,685,927	56,661,	255 \$6,8	54,550 \$	7,072,801	\$6,902,537	\$6,496,5	560 \$6,08	6,606 \$6,0	5,026,930	\$6,117,223	-13.0%	-17.2%	-10.	1.4%	13.0%	27.8% 27	.0% 2	0.4%	2.7%		(\$95)	(1,390) (1,390) (1,390) (1,08)	90,853)	(770,750)	790,648	1,536,461	1,469,267	1,099,710	687,406	<u> </u>	‡ = = = <b>!</b>
Medium C&I	: =  =	\$1,527,954	\$1,709,2	49 \$1,47	0,164 \$1,1	27,999 \$1	1,067,844	\$943,807	\$923,431	\$987,220	\$1,108,830	\$1,277,4	19 \$1,326,	,725 \$1,51	11,591 \$	51,763,482	\$2,540,049	\$2,011,	841 \$2,0	59,955 \$	1,696,901	\$1,493,815	\$1,333,7	746 \$1,20	2,100 \$1,	1,248,465	\$1,403,232	15.4% 123.9% 31.4%	48.6%	45.	.0%	83.5%	58.9% 49	.8%4	4.4%	1.8%	:	\$23	9,983 1,08 5,528 83 3,219 82 0,832 \$10,30	830,800	661,677	941,956	629,057	470,234	410,315	214,880	==:	‡===
Total  Billed Sales kWh or therms	\$	\$27,494,111	\$31,140,3	70 \$29,02	0,164 \$1,1 5,381 \$4 1,049 \$24,9	58,400 \$23	3,697,577 \$22	2,103,244	\$923,431 \$555,225 \$21,541,268	\$20,972,832	\$22,103,772	\$23,337,1	18 \$27,933,	,492 \$31,91	16,160 \$3	36,124,942	\$41,443,959	\$41,038,	430 \$41,4	55,062 \$3	9,372,242	\$37,804,596	\$36,208,8	746 \$1,20 946 \$98 854 \$35,12	8,418 \$35,0	6,622,920 \$	37,076,414	31.4%	33.1%	41.	.4% 6	66.1%	66.1% 71	.0% 6	8.1% 67	7.5%		\$8,630	0,832 \$10,30	303,589 \$12	2,017,381 \$16,	5,496,662	\$15,674,665	\$15,701,352	\$14,667,586	\$14,155,586		<u> </u>
Residential Residential	: =  =	30,225,629	19,638,8	12,12	5,830 6,5	11,837 3	3,918,039	3,691,457	3,828,362	5,200,410	11,944,691	24,900,1	11 32,681,	,622 26,89	91,596 2	24,525,004	19,615,784	15,561,	691 6,2	17,087	4,176,986	3,785,797	3,540,6	677 5,00	0,072	N/A	N/A	-18.9%	-0.1%	28.	1.3%	-4.5%	6.6% 2	.6%	7.5%	3.9%		(5,70)	(\$2	23,093) \$	3,434,861 (5	(\$294,750)	\$258,947	\$94,340	(\$287,685	(\$200,338)		# = = =!
Residential Low Income Residential Small C&I Medium C&I Large C&I	: = E	4,369,166	1,865,5 2,589,1	25 1,45	2,411 7	12,823	419,426 436,063 1,677,653 7,561,847 4,013,028	454,178	423,719	528,196 577,000	1,035,848	2,138,0 3,499,2	73 2,617, 14 4,590,	,522 26,89 ,301 2,16 ,908 4,21 ,137 8,23 ,601 14,89 ,569 56,40	17,782	3,261,717	1,905,659 2,420,366	9 1,520, 5 1,692,	926 <u>6</u> 684 <u>6</u>	19,986	427,510 385,012	393,576 401,309	379,4	409 441 54	7,582	N/A N/A	N/A N/A	-18.6% -25.3%	2.2% -6.5%	29.	5.5%	-6.8%	1.9% -2 11.7% -11	.6% -1	0.0%	5.1%	<u> </u>	(1,10	.5,930) \$4 17,449) (\$16	68,759)	\$342,037 \$240,274	(\$45,233) (\$92,837)	\$8,083 (\$51,051)	(\$9,504) (\$52,869)	) (\$44,311 ) (\$43,023	(\$31,483 3) (\$29,418	느므드	± = = 크
Medium C&I Large C&I	: <b>=  </b>	9,051,667 15,291,684	6,554,5 13,626,7	44 4,33 95 10,86	0,039 <u>2,5</u> 1,356 <u>8,8</u>	71,643 1 29,224 7	1,677,653 7,561,847	1,612,780 7,845,442	1,747,327 7,663,018	2,029,118 7,842,603	3,906,915 10,217,514	7,621,2 13,859,5	24 9,299, 32 15,936,	,137 8,23 ,601 14,89	35,337 34,945 1	7,447,785 13,898,102	5,535,813 12,555,855	4,234, 5 11,010,	944 2,0 029 8,1	26,609 91,904	7,276,786	1,460,162 7,258,849	1,266,7 7,606,5	441 54 775 1,88 579 7,69 881 15,62	8,322	N/A	N/A	-9.1%	-15.5% -7.9%	L	.4%	-7.2% -7.2%	10.8% -9 -3.8% -7	.5% -2	0.7%	7.0%		(1,60:	(\$1,018 (\$1,070) (\$1,070)	70,939)	(\$95,096) (\$ \$148,673 (\$	(\$637,321)	(\$182,003) (\$285,061)	(\$152,618) (\$586,592)	) (\$480,552 ) (\$56,439	(\$142,419) (\$144,280)	<u> :</u>	<u> </u>
Total Billed Total Revenue \$	: =  =	61,705,885	44,274,8	29,94	9,525 19,29	94,068 14	4,013,028 14	4,006,936	14,092,890	16,177,326	28,541,983	52,018,1	65,125,	,569 56,40	06,213 5	51,384,418	42,033,477	34,020,	274 17,6	78,894 1	3,761,944	13,299,693	13,180,8	881 15,62	9,388	N/A	N/A	-16.7%	-5.1%	13.	.6%	-8.4%	-1.8%5	.0%	6.5%	3.4%		(10,32	1,467) (\$2,241	41,401) \$	4,070,749 (\$1,	1,615,174)	(\$251,084)	(\$707,243)	(\$912,009	9) (\$547,938)	===	4===
Total  Billed Total Revenue \$  Residential  Low Income Residential  Small C&I	: <u>-</u>   - <sup>\$</sup>	\$35,010,855 \$3,815,460	\$25,373,3 \$1,981,2	81 \$18,23 89 \$1,25	5,807 \$11,6 9,002 \$8	54,183 \$10 23,287	0,271,171 \$9 \$586,925	9,375,011 \$503,591	\$9,776,353 \$540,984	\$13,100,990 \$767,284	\$17,644,831 \$1,169,352	\$31,544,4 \$1,991,1	77 \$41,236, 51 \$2,386,	,780 \$32,29 ,867 \$1,91	96,773 \$3 17,842 \$	31 <u>,9</u> 73, <u>55</u> 5 51 <u>,3</u> 58, <u>88</u> 0	\$26,914,357 \$1,297,533	\$23,384,	632 \$11,6 342 \$5	14,057 \$1 53,841	1,039,343 \$498,709	\$9,241,523 \$403,280	\$8,203,3 \$435,2	395 \$11,51 257 \$48	1,500 \$15,0 8,968 \$	\$783,208	\$4,999,692 \$223,595	-8.7% -64.4%	-34.5%	628. 622.	.2%	-0.2% -32.7%	7.5% -1 15.0% -19	.9%	6.1% -1: 9.5% -3	2.1% 6.3%	: = = =	(\$3,03 (\$2,45)	(7,299) \$1,54 (6,580) (\$683	540,975 \$5 83,756) (	5,148,825 (\$279,660) (\$	(\$20,126) (\$269,446)	\$768,172 (\$88,216)	(\$133,488) (\$100,311)	) (\$1,572,958 ) (\$105,727	3) (\$1,589,490) 7) (\$278,316)	<u>:</u> = = :	효물물날
Medium C&I	:	\$5,139,355 \$7,151,331	\$3,392,0 \$5,645,6	84 \$2,06 38 \$3,89	2,324 \$1,2 3,858 \$2,7	18,502 \$1 37,896 \$2	1,166,155 \$1 2,328,065 \$2	2,110,454	\$1,081,397 \$2,212,348	\$1,428,174	\$2,957,441 \$3,444,815	\$4,560,2	33 \$5,497, 24 \$7,209,	,423 \$5,06 ,834 \$5,93	59,784 \$ 35,940 \$	54,245,889 55,711,672	\$3,223,618 \$4,662,598	\$2,523,	687 \$1,1 397 \$2,6	94,096 \$ 94,414 \$	3,205,048	\$1,099,290 \$2,044,997	\$850,4	917   \$1,19 917   \$2,41	7,620 \$1,0 7,620 \$2,0	1,809,233 2,971,187	\$608,383 \$1,062,535	-17.4%	-5.0% -17.4%	6	1.8%	-2.0% -1.6%	-0.1% 7 37.7% 37.7% -3	.1%2	1.4% -16 8.1% -1	6.4% 3.3%		(\$89)	(\$168) (\$9,658) (\$983	68,465) 83,040)	\$461,363 (\$29,461)	(\$24,406) (\$43,482)	\$876,983	\$73,948 (\$65,457)	(\$230,905 ) \$621,569	(\$233,555) (\$370,068)		ユニニヺ
Large C&I Total Supplier Receivables Purchased (for EDCs)(	s	\$5,096,795 \$ <b>56,213,796</b>	\$4,395,1 \$40,787,5	\$4,21 74 \$29,67	\$2,64 0,252 \$19,00	41,807 \$2 85,676 \$16	2,584,602 \$2 6,936,919 \$15	2,254,855 5,269,253	\$2,317,623 \$15,928,705	\$2,623,804 \$20,707,940	\$3,186,488 \$28,402,927	\$5,033,0 \$48,878,5	55,831, 5 \$62,162,	,381 \$5,11 ,284 \$50,33	10,498 \$ 80,835 \$4	55,032,683 18,322,679	\$4,125,936 \$40,224,042	\$3,845, 2 \$34,603,	959 \$3,3 018 \$19,4	59,672 16,080 \$1	2,666,136 8,574,682	\$2,630,181 \$15,419,272	\$2,407,8 \$14,730,9	858 \$3,36 919 \$18,97	5,183 <u>\$3,</u> 7,890 <b>\$24</b> ,4	3,205,422 1,440,034	\$675,053 \$7,569,258	-1.3% -14.0%	-6.1% -1.4%	16.	.6%	27.2% 1.9%	3.2% 16 9.7% 1	.0%	3.9% 21 7.5% -	8.3%		(\$64	(\$269 1,117) (\$569	69,246) (5 63,532) \$4	\$368,302) \$ 1,932,765 \$	\$717,864 \$360,404	\$81,533 \$1,637,762	\$375,326 \$150,018	\$90,235 (\$1,197,786	\$741,379 (\$1,730,050)	느므드	+ = = ᅴ
Supplier Receivables Purchased (for EDCs)( Residential	)(1)	= = 4		_!	===			= = !=		= = =	= = = :	!= = =						<u> </u>				===		=!= =	= = =		= = =	====		<u> </u>	===	=!= =	_		=!= = :	_		===	===			= = !=	==±		<u> </u>	'===	:	<u> </u>
Low Income Residential Small C&I	: = E	$=$ $\pm$ $\pm$		=' = =	= = =	= ± =	= = =	=='=	====	= = ='	===	<u> </u> ===	<u> </u>			= = =	==	<u> </u>	'	- =	= = ±	===	: = = :	='= =	= = =		= = =	==='	= = = :	<u> </u>	===	= = =	=	<u>-</u>	='= = :	_		===	===	= ± =	= = =	= = '=	==±	===	<u> </u>	!= = =	<u> </u>	ᆂᇀᆖ
Medium C&I Large C&I	: = F	= $=$ $=$	==	-;	===	=	= = =	= $=$ $=$	== =	===	= $=$ $=$	;= = =			-	= = ;		<del>-</del>	-;		<del>-</del>	= = =		=;= =	= = =			===;		<del>-</del>	7==	===	=	7 = =	=;= = :			7 =	= = = :	= = =	= = =	==;=	== =		; = = =	;= = =		구 = = 긔
Total Total Revenue Billed \$ (Line 11 + Line 12)		===	==	=, = =	===		= = =	===	====	===	===;	;===				==;	==	<del>-</del>	<u> </u>			===	1 = E	=;==	= = =	= = =		====		<del>-</del>	<del>-</del>		<del></del>	<del>-</del>	= = = =		7 = =	3 E E	===	= = =	= = =		===	===	<del>,</del>			, = = =)
Residential  Low Income Residential	\$	\$35,010,855 \$3,815,460	\$25,373,3 \$1,981,2	\$18,23 \$1,25	5,807 \$11,60 9,002 \$8	54,183 \$10 23,287	0,271,171 \$9 \$586,925	9,375,011 \$503,591	\$9,776,353 \$540,984	\$13,100,990 \$767,284	\$17,644,831 \$1,169,352	\$31,544,4 \$1,991,1	77 \$41,236, 51 \$2,386,	,780 \$32,29 ,867 \$1,91	96,773 \$3 17,842 \$	31 <u>,9</u> 73, <u>55</u> 5 51,358,880	\$26,914,357 \$1,297,533	7+ \$23,384, 3 \$979,	632 \$11,6 342 \$5	\$1 53,841 \$1	1,039,343 \$498,709	\$9,241,523 \$403,280	\$8,203,3	395 \$11,51 257 \$48	1,500 1728 8,968 79	281466.42 797031.14	\$4,999,692 \$223,595	-8.7%	6.1% -34.5%	28.	.2% -3	-0.2% -32.7%	7.5% -1 15.0% -19	.4% <u>-1</u> .9% -1	6.1% -1 9.5% -3	2.1% 6.3%		(\$3,03° (\$2,45)	(7, <u>29</u> 9) 1,54	540,975 5 83,756)	5,148,825 (279,660)	(20,126)	768,172 (88,216)	(133,488)	(1, <u>572,958</u> ) (105,727	(1,589,490) (278,316)	I	F = = =1
Small C&I Medium C&I	-	\$5,139,355 \$7,151,331	\$3,392,0 \$5,645,6	\$2,06 38 \$3,89	2,324 \$1,2 3,858 \$2,7	18,502 \$1 37,896 \$2	1,166,155 \$1 2,328,065 \$2	2,110,454	\$1,081,397 \$2,212,348	\$1,428,174 \$2,787,688	\$2,957,441 \$3,444,815	\$4,560,2 \$5,749,6	33 \$5,497, 24 \$7,209,	,423 \$5,06 ,834 \$5,93	59,784 \$ 35,940 \$	54,245,889 55,711,672	\$3,223,618	\$2,523, 8 \$3,869,	687 \$1,1 397 \$2,6	94,096   \$ 94,414 \$	1,165,446 3,205,048	\$1,099,290 \$2,044,997	\$850,4	492   \$1,19 917 \$2,41	4,619 198 7,620 319	981921.07 198463.32	\$608,383 \$1,062,535	-17.4% -20.1%	-5.0% -17.4%	6 <u>22</u> .	.4%	-2.0% -1.6%	-0.1% 7 37.7% -3	.2%	1.4% -10 8.1% -1	6.4% 3.3%		(\$89	(168 (9,658) (98	68,465) 83,040)	461,363 (29,461)	(24,406) (43,482)	(709) 876,983	73,948 (65,457)	(230,905 ) 621,569	(233,555)	I	
Large C&I	s	\$5,096,795 \$56,213,796	\$4,395,1 \$40,787,5		1,261 \$2,6 0,252 \$19,0		2,584,602 \$2 6,936,919 \$15									55,032,683 18,322,679		\$3,845,	959 \$3,3 018 \$19,4	59,672 \$ 16,080 \$1	2,666,136 <b>8,574,682</b>	\$2,630,181 \$15,419,272	\$2,407,8	858 \$3,36 919 \$18,97	5,183 33 7,890 \$26,		\$675,053 <b>\$7,569,258</b>	-1.3% -14.0%	-6.1% -1.4%	-8.	.6%	27.2% 1.9%	3.2% 16 9.7% 1	.0%	3.9% 21 7.5% -4	8.3% 8.4%	:	(\$64	(269 1,117) (\$563	69,246) 63,532) \$4	(368,302) 1,932,765 \$		81,533 \$1,637,762	375,326 \$150,018		741,379 (\$1,730,050)	<u> </u>	1 = = =
																32.809.496	\$27.018.896	5 \$24.346.	388 \$18.9	37.160 S1	2.706.790	\$10.181.671	\$9,493.7	750 \$10.27	6.225 \$12.3	2.109.179	\$2,767,381	-9.3%	-15.7%	61 2.0	1.0%	20.0%	-1.1% -5	.9%	5.7%  -	9.0%		(\$3,37)	0.771) (5.03)	38.154)		3,163,350		(639,283)	(576,516	(1,013,837)		4
Low Income Residential	: = F	\$1,391,045	\$2,684,3	83 \$1,48 10 \$3.28	7,031 \$2,1	27,939 \$1 16.354 \$1	2,853,390 \$10 1,088,859 1,315,954 \$1 2,619,690 \$2 2,347,740 \$5	\$500,832	\$477,199	\$553,953 \$1,084,196	\$453,458 \$1.198.136	\$724,4 \$2,647.0	34 \$1,354, 50 \$4,724	,512 \$2,93	31,678 \$	\$1,078,181 \$4,676,193	\$919,696	\$1,029, 1 \$3,225	702 \$6 247 \$2.1	74,670	\$550,539	\$396,152 \$1,121,861	\$632,9	750   \$10,27 929 \$33 622 \$1,10 487 \$2,15 887 \$2,62	8,398 \$	\$342,882	\$81,075	-22.5% -14.7%	-65.7% -33.1%	-30.	1.8%	-68.3% - 20.2%	49.4% -20 -0.1% 2	.9% 3 5% 2	2.6% -31	8.9%	= = =	(\$31)	2,864) (1,764 (2,743) (1,546	64,686) 46,358)	(457,329) (1, (56,111)	1,453,269) 366,997	(538,320)	(104,681)	155,730 235,901	(215,555)	i	; = = =
Medium C&I	:	\$7,250,633	\$6,679,2	12 91 \$4,35	5,710 \$3,3	11,700 \$2 38 549 \$2	2,619,690 \$2 2,347,740 \$2	2,347,389	\$1,988,218 \$1,832,766	\$2,434,946	\$2,361,970	\$4,233,0	)5 \$6,358, 17 \$4,943	,231 \$5,86 783 \$5,25	57,968 \$	56,152,803	\$4,269,376	\$4,731,	682 \$3,4 114 \$3.0	14,896 \$	2,423,654	\$2,131,642	\$2,116,4	487 \$2,15 887 \$2,62	2,170 \$2,	2,313,246	\$449,278	-22.5% -14.7% -15.1% -6.8%	-36.1% -25.8%	-12	.0%	3.1%	-7.5% -9 18.7% -2	.2%	6.5%	1.6%	===	(\$1,09	(7,830) (2,409	09,837)	(645,028) 575,046	103,196	(196,035) 438 104	(215,747)	128,270	(282,776)	l	i = = =
Total	\$	\$55,334,574	\$50,537,4	\$38,36	5, <u>376</u> \$2 <u>5,</u> 9:	18,352 \$20	0,225,632 \$17	7,505,465	\$1 <u>5,</u> 334 <u>,1</u> 70	\$18,205,038	\$18,351,281	\$33,804,0	9 \$49,684,	577 \$50,04	11,630 \$4	19,410,084	\$38,633,855	\$38,259,	133 \$28,2	58,641   \$1	9,781,424	\$16,501,259	\$16,202,6	675   \$16,49	3,925 _ \$18,0	3,695,791	\$3,882,255	-10.7%	-23.6%	<u> </u>	.3%	9.1%	-2.2%5	.7%	5.7%	9.4%		(\$5,92	4,490) (\$11,90	03,591)  (	\$106,243) \$2,	2,350,290	(\$444,208)	(\$1,004,206)	\$868,505			ュニニコ
Residential Low Income Residential	:	185,198 15 994	185,0	39 18	9,379 1 3,968	71,162	194,813	188,339	183,726	205,501	183,651 16 967	206,0	33 210,	,961 19	95,069	209,156	196,489	194,	099 2	02,340 18.940	203,429	197,356	195,2	248 20	6.789	193,345	34,705	12.9%	6.2%	2.	.5% 1	18.2%	4.4% 4	.8%	6.3%	1.5%	===		3,958 1 7,611	11,450	4,720 3,906	31,178	8,616	9,017	11,522	(3,079)		<u> </u>
Small C&I  Medium C&I	: = <b> </b> =	16,683	16,5	89 1	3,041	15,542	17,534 5,503	17,422	16,048	18,739	15,825	18,2	22 24,	,689 1	17,758	18,240	15,411	1 = 17,	293	17,714	18,388	18,100	18,4	448 1	8,235	16,672	3,005	9.3%	-7.1%	± = =4.	1%1	14.0%	4.9% 3 -2.6% 1	.9% 1	5.0%	2.7%	+ = =	= ==	1,557	(1,178)	(748)	2,172	854	678	2,400	(1,985)	1	<u> </u>
\$ Revenue (Payments) Received (2) Residential Low Income Residential Total Revenue (Payments) Received Residential Low Income Residential Small C&I Medium & Low Income Residential Low Income Residential Small C&I Low Income Residential Small C&I Low Income Residential Small C&I Low Income Residential Low Income Resident	: = <b> </b> =	/91	. <u> </u>	J1	915	823	5,503 856 239,633	890	771	961	4,633 654	S,6	11 — 7.	,020	829	849	4,284	,	891	754	859 247 270	836		926	814	738	789 108	7.3%	-14.8% -19.0%	5.1 2.1	.6%	-8.6% 13.3%	-2.6% 1 0.4% -6 3.2% 4	.1%2	7.5% -1 0.1% -1	5.3%		- ,	2 492	(152)	(24) 7,544	(71)	(143)]_ 3 3+	(54)	155	(147)	:	¦ = = =
Difference Between Billed and Received Re	Revenue (Line	e 13 - Line 14]	229,9	23	2 402)	E0 627) /An	2 507 2101	1 445 0433	/C202 0131					,789 25 644 \$80										832 24		206 120	41,0/3	15.0%	3.3%	+	00/	76.50	25 49	00/	0.00	1 99/	<del>-</del>		3,483 3,472 6,57	70 120	1,544	20,000	014 773	9,624	16,925	(6,518)	<b>-</b>	4
Low Income Residential	: = <b> </b>	\$2,424,415	(\$703,0	93) (\$22	3,402) (\$4,15 3,029) (\$1,30	04,652) (\$2	2,362,219) (\$1 (\$501,933)	\$2,759	\$63,785	\$213,331	\$715,894	\$9,147,9	\$8,933, 28 \$1,032,	,355 (\$1,01	13.836)	\$280,699	\$377.837	7 (\$961, 7 (\$50.:	756) (\$7,3 360) (\$1	43,103) (\$ 20.830)	(\$51.830)	\$7,128	(\$1,290,3	51,23 672)  \$1,23	0.570 \$5,	\$482,638	\$142,520	-28.5% -88.4%	-98.4% -153.7%	-82.	.9% -9	90.7%	33.4% -35 89.7% 158	.4% -40	9.9% -2	9.4%		(\$2,14	(3,412 6,57 (3,717) 1,08	080,930	177,669 1,	1,183,822	914,772 450,103	4,370	(996,442	(575,653)	ı	
Total  Difference Between Billed and Received Re Residential Low Income Residential Small (E& I Medium C& I Large C& I Total	: = <b> </b> =	(\$99,302)	(\$1,285,8 (\$1,033,5	(\$1,21 75) (\$1,47	7,852) (\$5	73,804) (	(\$291,624) (	(\$236,935)	\$115,677	\$352,743	\$1,759,305	\$1,913,1 \$1,516,6	5772,	,508 \$57 ,603 \$6	74,094 57,972	(\$430,304) (\$441,130)	\$92,067	(\$701, 2 (\$862,	285) (\$9	20,482)	\$781,394	(\$86,645)	(\$351,1 5) \$717,4	430 \$9 430 \$26	5,450 \$	\$986,197	\$613,257	26.7% 344.2%	-107.2% -138.0%	42.	.7% 2	25.6% -3	-0.4% -67 67.9% -63 50.5% -91 63.3% -51	.4%	3.5% -7: 0.1% -2:	3.4% 4.7%	===	(\$94	1,37 1,828) 1,42	426,797	517,474 615,567	(146,678)	1,073,018	46,977 150,290	(466,806 493,300	(252,575)	l.	! = = =
Total	<u></u>	\$63,102 \$879,222	(\$43,7 <b>(\$9,749,8</b>	(\$13 <b>72) (\$8,69</b>	5,124) (\$1: 5,124) (\$6,8:	95,741) 32,675) (\$3	(\$291,624) ( \$236,862 ( 3,288,713) (\$2	(\$486,545) 2,236,212)	\$484,857 \$594,536	(\$218,078) \$2,502,902	\$1,201,981 \$10,051,647	\$1,229,8 \$15,074,4	\$887, 16 \$12,477,	,598 (\$14 ,708 \$28	1/,768) 39,205 (\$	5339,272 51,087,404)	\$831,601 \$1,590,187	(\$1,080,	155) \$3 116) (\$8,8	22,561) (\$	(\$119,708) 1,206,742)	(\$39,753) (\$1,081,987)	(\$350,0 (\$1,471,7	U29) \$74 756) \$2,48	1,267   \$1,0 3,965   \$8,0	3,423,900 3,423,900	\$371,440 <b>\$3,687,003</b>	437.7% -223.7%	-2002.6% -116.3%	689.	.0% -27	29.1% -1	50.5% -91 63.3% -51	.6% -17	7.5% -43! 7.5% -4	9.9%	+				(943,348) 5,039,009 (\$1,							<u>+</u>
Large Lol Total Country Lol Total Total Country Lol Total Country Lol Total Country Lol Total Country Lol Total Lol Total Country Lol Total Lol Total Country Lol Total Lol Lol Lol Lol Lol Lol Lol Lol Lol Lo	ss Plans [AMI	1P]	2	82	321	312	304	313	292	284	259	2	35	223	204		187		161				<u> </u>	66	68	67	68	-25.3%				-58.0% -	67.8% -75	.4%7	7.4% -7	6.1%		===	(66)	(95)	(160)	(181)	(206)	(236)	) (226	6) (216)	===	
Low Income Residential Small C&I	:	653	7	58	1,013	1,149	1,159	1,172	1,108	1,054	960	8	78	826	788	_ /o+ _		<u> </u>	/ <u>-</u> -				i	499	410	382	353	17.0%		-29.		47.1% 0.0%		.0%	5.0% -6: 0.0% (	1.1% 0.0%		===	111	0	(298)	(541) 0	(507)	(636) 0	) (609	0 (644)	<u>'                                </u>	
Medium C&I Large C&I	: = E		==	5==		$\pm i =$	: = 5 =		: = = i	odi.				: i = E	= ==	==:	= =	İ	<u> </u>		ΞΞÏ	===			===		= = =	0.0%	0.0%	6 0.	1.0%	0.0%	0.0% 0 0.0% 0 0.0% 0 48.7% -58	.0%	0.0% 0.0%	0.0%	===	355	_0	0 0	_ 0 _	0	0	0	j <u>-</u>	0 - 0	c = = :	_ = = ᅴ
Total Customers Disconnected for Non-Payment	t = [	914	1,0	40	1,334	1,461	1,463	1,485	1,400	1,338	1,219	1,1	13 - 1,	,049	992	959	947	'_	876	739	750	613		565	478	449	421								9.6% -64	4.3%		_	45	(93)	(458)	(722)	(713)	(872)	) (835	(860)		
Residential Low Income Residential	: = E	1	==	13	36 14	134 32	62	120 37	153 38	60 35		'= = =	: <u> </u>		17		= =	<u> </u>	====	==	= = <del>I</del>	= = =	<del>-</del>	0	_0		0	1400.0% -33.3%	-100.0% -100.0%	-100. -100.	.0% -10 .0% -10	100.0% -1 100.0% -1	00.0% -100 00.0% -100	.0% -10	0.0% -10 0.0% -10	0.0%		<u> </u>	14 (1)	(50) (13)	(36)	(134) (32)	(62) (13)	(120)	) (153 ) (38	(60) (35)	느 = = :	
Small C&I Medium C&I	: <u>-</u> F	19	<u> </u>	3	_1	_ 6	3	5 1	2 _	3	10	! <u>-</u>	4	61	10	4	<del>-</del>	T = =	7==	: <u>-</u> [	_	_ = = =	] [ [	0	18	2 1	2 0	-78.9%	-100.0%	-100.	1.0%	0.0%	0.0% -100	.0% -10	0.0%	0.0%	: = <del>=</del> =	∃ <del>-</del>	(15) (4)	(10)	(1) (1)	<u>(6)</u>	(3) 0	(5)	) <u>(2</u> ) 0	15		= = =1
Large C&I	: <u>-</u> F	27	===	76	52		79	163	193	98		<u> </u>	6		34	21		<u> </u>	0	•				0 = =	20	0 3	0 2	0.0%	0.0% -100.0%	6 0. 6 -100.	.0% -10	0.0% -1 100.0% -1	00.0% 0	.0% -10	0.0% (	0.0% 9.6%	_ = = =	<u> </u>	_0 _(6)	0 <sup>1</sup> (76)	0 (52)	0 (172)	(1) (79)	(163)	0 (193	1 (78)		= = =1
Customers on Payment Plans Residential	-	4,871	5.6	17	5,513	6,784	6,595	6,311	5,977	5,519	4,639	4.4	96 4.	,299	4,878	4,677	3,358	8 2.	929	3,220	3,412	2,984	2.9	910	3,350	3,605	3,493	-4.0%	-40.2%	-55.	.0%	-52.5% -	48.3% -52	.7% -5	1.3% -39	9.3%	-	3==	(194)	(2,259)	(3,584)	(3,564)	(3,183)	(3,327)	) (3,067	(2,169)	E = = :	4 = = =
Low Income Residential Small C&I	-	1,334	1,4	74	1,843	1,783	1,614	1,627	1,643	1,705	1,554	1,4	54 — — <del>1</del> ,	,267 48	858 46	767	592		606 82	654 108	723	644	<u> </u>	606	631 176	650 153	605	-42.5% -37.0%	-59.8% -31.6%	6 -67.	1.1% -6	-63.3% - -66.2% 1	55.2% -60 25.0% 137	.0% 39	3.1% -6 6.6% 50	3.0%	===	===	(567)	(882)	14	(1,129) 43	(891)	(983)	(1,037	(1,074)	===	= = = =
Medium C&I Large C&I	: =  F	10	==	1	<u>1</u>	_15+ _	18			15	14	ı= = =	16 E = =	19	14	= 13 - 13 - 13		<del>-</del> = =	21 -	23		37	ā = = <sup>*</sup>	44 = =	_48	43	42	30.0%	9.1%	<u> </u>	1.9%	53.3%	83.3% 85 00.0% 400	.0% 12	0.0% 22	0.0%	===	===	_3	_ 1 _	10	8	<sub>6</sub> +	_ 17_A	4 — — 24 8	1 = = 33	===:	<i>=</i> = = =1
Total Current A/R	-	6,270	7,1	60	3,435	8,648	8,284	8,005	7,669	7,268	6,247	6,0	10 5,	,634	5,797				640	4,007	4,301	3,779	3,7	8	4,214	4,458	4,297	-12.4%	-44.1%	-56.	.8% -5	-53.7%	00.0% 400 48.1% -52	.8% -5	1.6% -4	2.0%		1	(777) (3	(3,155)	(4,795)	(4,641)	(3,983)	(4,226)	) (3,957	(3,054)		
Residential	s	\$24,536,142	\$16,363,9	511,39	3,203 \$8,4	01,747 \$5	5,978,197 \$6 \$373,305 \$648,863	6,514,759	\$7,000,644	\$7,896,146	\$14,472,878	\$21,135,0	53 \$26,094,	,909 \$25,88	36,538 \$2	20,420,361	\$18,201,596	\$15,280,	691 \$7,8	53,388 \$	6,998,390	\$6,772,026	\$6,463,2	279 \$8,29	3,017 \$12,5	2,905,975 \$ \$704,681	\$685,125	-16.8%	11.2%	34.	1%	-6.5% -26.2%	17.1% 3	.9%	7.7%	5.0%	= = =	(\$4,11)	5,780) 1,83	837,622 3 64,425)	(165 461)	(548,359)	1,020,193	257,267	(537,365	396,871	<b></b>	<u>†</u> = = = =
Tool Current UV Belonation Low Notice Residental Low Notice Residental Low Control Large Cal Collection Effectivenes Residential Low Form Residental Smill Cal More from Residental Smill Cal Large Cal Large Cal Large Cal	: =   <b>:</b>	\$4 907 926	\$3,551,6	16 52 44	5,301 \$8: 5,533 \$1,7	57,290	\$648,863	\$685,487	\$697,801	\$806,551	\$1,814,799	\$3,097,1	14 \$3,727,	,656 \$3,74	17,473	52,882,196 53,703,538	\$2,416,192	2 \$1,614,	758 \$7	99,257	\$684,502	\$708,602	\$654,2	246   \$38 284   \$85 883   \$1.62	0,366 \$1,	1,551,386	\$1,748,643	-21.3%	7.6%	= = = = = = = = = = = = = = = = = = = =	.8%	-6.8% -9.5%	5.5% 3	4%	6.2%	5.4%		(\$78)	10,967) 17	171,473	289,457	(58,033)	35,639	23,115	(43,517	7) 43,815 (134,220)	1 1	; = = =
Large C&I	=	\$2,636,702	\$2,236,1	76 \$1,53	1,388 \$1,38 3,440 \$12,9	66,618 \$1	1,441,078 \$1 1,516,664 9,958,107 \$9	\$844,734	\$1,203,357	\$1,237,119	\$1,965,837	\$3,192,9	34,018,	,478 \$2,63	31,929 \$	52,559,201	\$3,418,983	\$2,162,	061 \$1,9	24,961	\$938,294	\$1,624,483	\$1,470,0	284 385 883 \$1,62 047 \$1,54 739 \$12,69	4,723 \$2,	2,362,481	\$2,835,923 \$1,467,897	-21.3% -24.5% -2.9% -21.8%	52.9%	6 6.	.2%4	-9.5% 40.9% -	38.1% 92	.3%2	2.2% 2	4.9%		(\$7)	(4,388) 4 (7,501) 1,18 (3,305) \$2,67	182,807	630,673	558,343	(578,370)	108,642 779,749 \$1,111,305	266,690	307,604		‡ = = 크
Collection Effectiveness	: =  =	J3,E3/,65U	323,970,1	31/,66	,,-40 \$12,9! 57.1%	49.20	AS 200 \$5	AO AO	41 20	426,202,675	351,310,116	,33,054 <u>,3</u>	229,653,	5.0%	56 30/		,,046,574	- <u>322,456,</u>	. +3 \$12,6	38.00/	24.40	210,000 <u>,</u> 339	, \$10,249,7	, <u>35</u> 312,69	27.59 \$20,0	31 00/	0.50	-21.8%	23.60	<u> </u>	794	20.9%	24.7%		6 3%	2.0%	===	(\$8,563	34,67	-14 (%)	1,793,305 (5	-10.20	+		(\$005,/13	, <u>54</u> 56,123	===:	4 = = J
Low Income Residential	: = <b> </b> =		28	0%	25.2%	29.9%	45.6% 19.2%	9.7%	9.0%	10.7%	8.7%				34.5%	16.9%	13.89	%	5.4%	9.7%	4.6%	8.0%	10 Z	6.2%	12.8%	8.2%	2.4%		-22.6% -50.8%	- 18. 6 -39.	1.0%	-67.5% -	76.1% -17	.5%2	1.7%	0.6%				-14.0%	-9.9%	-20.2%	-11.5%	-13.3%	6 -13.07	% -20.7% % 2.2%		ュニコゴ
Medium C&I	: = <b> </b>	= $=$ $=$		0%	78.1%	76.8%	70.9% 71.9%	71.4%	67.7% 68.3%	72.5%	77.6% 67.9%	76.	5% = 8	3.4%	/8./% 79.5%	73.7% 78.0%	56.55 61.15	% 64 % 71	1.2%	64.3%	49.3% 69.5%	43.8% 61.1%	5 49 69	9.7%	64.7%	55.1% 64.6%	26.7% 28.8%	====	-28.2% -23.6%	-15.	.8% -1	16.2%	30.5% -35 -3.4% -14 24.4% -25 22.0% -30	.7%2	7.0% -2i 2.1% -1i	0.5%	===			-18.9%	-12.1% -6.9%	-19.6% -12.5%	-21.6%	-24.3% -10.2%	1.49	% -19.2% % -7.3%	느므므:	ᆂᆖᆖ
Total	-	+	82 61	8%	58.0%	59.2% 52.7%	71.9% 81.2% 47.3%	43.6%	77.0% 41.6%	86.6% 48.7%	80.1% 44.4%	- 84. 61.	0% 8 0% 6	4.6%	60.0%	78.3% 58.8%	- 61.49 47.19	»↓ — _84 % — 50	0.1%	41.0%	61.3%	64.9% 30.3%	N — −68	1.9%	33.4%	69.7% 34.5%	29.4%		-25.4% -23.8%	+0.	.6%	-17.9%	24.4% -25 22.0% -30	.4% <u>-1</u> .5% -2	3.3%	1.5%	- +	-1		-21.0%	-7.9%	-15.0%	-19.8%	-22.1%	1 — — -8.29 -9.79	% -7.3% % -8.5% % -15.3%	⊢ – –	+1

COMBINED 12/5/2020 | May | Age | May Low Income Residential
Small C&I Medium C&I
Large C&I
Total | 15.04| | 10.17| | 17.42| | 15.29| | 17.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 17.43| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 19.57| | 1 Residential
Low Income Residential
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Medium C&I
Large C&I
Total Arrears 30-60 Residential Nestoettual
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Small C&I
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Total
Arrears 60-90 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 | 100 Residential
Low Income Residential
Small C&I
Medium C&I Large C&I Total 25.38° 27.51° 28.37° 28.15° 20.57° 22.46° 23.78° 27.68° 28.18° 27.78° 38.58° 39.13° 30.20° 24.442° 28.69° 39.13° 28.241° 29.50° 45.50° Arrears 90> | \$\frac{1}{69,802} | \frac{1}{50,905} | \frac{1}{5 Small C&I
Medium C&I
Large C&I
Total Arrears 60-90 Residential Low Income Residential Small C&I 465.771, 505.766 594.67 1 317.50 30.786 301.787 301.787 301.787 301.787 275.4681 52.782.69 5 52.782.69 1 72.252.41 20.2531 691.97 307.877 301.787 301. Total
Arrears 90>
Residential
Low Income Residential
Small C&I Medium C&I Large C&I Total otal Arrears 61,251,15 (6127,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,615 | 70,274,61 40,960,190 44,031,455 41,082,188 38,210,691 38,215,016 39,684,164 41,129,767 40,680,985 42,586,524 43,571,012 48,722,747 56,428,699 17,855,688 18,922,347 17,726,021 16,118,641 15,547,777 15,66,809 18,161,520 16,403,985 17,184,379 17,675,644 19,179,014 18,822,222 41,122,016 45,973,351 40,965,551 3,286,768 13,526,778 13,642,121 13,772,69 18,682,123 18,662,11 13,819,231 4,191,546 43,002,079 42,284,165 47,002,349 311,678 3 Residential Low Income Residential Large C&I \$\\ \frac{5}{5}\\ \frac{1}{5}\\ \frac{1}{5}\ Residential
Low Income Residential
Small C&I
Medium C&I
Large C&I Total \_\_\_\_\_\_ 579 217 28 577 389 146 584517721 555,544 231 581,042 381 585,548 211 581,042 381 585,548 211 581,042 381 585,548 211 581,042 3 \$\frac{57385302}{5700054}\$\frac{58486327}{582005}\$\frac{58648029}{5845406}\$\frac{58651364}{58551364}\$\frac{5851364}{574736186}\$\frac{58142720}{582648025}\$\frac{58588602}{55255252}\$\frac{582178103}{582710}\$\frac{5802002}{5020054}\$\frac{582178103}{51700549}\$\frac{5813007}{51700549}\$\frac{58218078}{5176891}\$\frac{5386078}{5000600}\$\frac{5813907}{59132}\$\frac{5876080}{5174306}\$\frac{5813207}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{51274550}\$\frac{5876867}{5127450}\$\frac{587687}{5127450}\$\frac{5876867}{5127450}\$\fr Small C&I Large C&I upplier Receivables Purchased (for EDCs)(1) Residential
Low Income Residential
Small C&I
Medium C&I
Large C&I Residential

Low Income Residential 27965.40 5.695.553 24.423.562 17.785.94 24.690.633 23.562.587 24.318.314 25.773.217 20.723.2188 25.772.170 29.472.823 24.485.588 23.304.888 24.106.688 24.106.688 27.156.470 27.005.705 25.185.501 25.535.015 25.555.015 25. \$155,586,08\$ | \$157,986,08\$ | \$157,986,08\$ | \$151,783,28\$ | \$105,003,34\$ | \$511,489,01\$ | \$151,682,23\$ | \$107,743,28\$ | \$105,003,24\$ | \$511,489,01\$ | \$151,682,23\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,432,28\$ | \$107,4 Low Income Residential
Small C&I (3,01,547) 508,862 (45,882) (419,032) 1,525,764 (397,819) (303,430) (1,195,645) 3,907,319 (303,430) (1,766,988) (518,346) 715,130 (4,570,744) 7,132,472 (1,940,308) 
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Low Income Residential

Low Income Residential

Small C&I

Medium C&I

Large C&I

Total Low Income Residential Medium C&I Large C&I Residential
Low Income Residential Small C&I Medium C&I | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | Low Income Residential
Small C&I Medium C&I Large C&I

Narragansett Electric Company (Electric Business,